

Date: January 4, 2012

To: EROs

Cc: NLT, SC, TCS, TC, NTC

From: Veronica Coates, National Technology Manager AARP Foundation Tax-Aide

Subject: ERO Bulletin 2012:01 - EIN Finder

I am happy to announce that we have chosen the vendor RealSearch to use for EIN clarification. The RealSearch site will help you, the ERO, with finding and clarifying EINs that have been rejected. In the next week or so you will receive a RealSearch account along with instructions on how to use RealSearch.

For more information on ERO training and tracking returns, see the **ERO Training 2011** PowerPoint document located under the Training tab on the Volunteer ShareNet (<https://volunteers.aarp.org>) or on the Extranet (www.aarp.org/tavolunteers).

We hope the use of RealSearch will help you clarify rejects for EINs. However, please remember that the use of RealSearch can't take the place of good Quality Review (QR).

If you have any questions or concerns, please forward them to taxaidetech@aarp.org.

Thank you.