

Date: January 25, 2012

To: ERO

Cc: TCS, SC, NLT, NTC, TC

From: Veronica Coates, National Technology Manager, AARP Foundation Tax-Aide

Subject: ERO Bulletin 2012-04: EIN Finder Available

The EIN finder option that we mentioned in ERO Bulletin 2012-01 is now available. The RealSearch site will help you, the ERO, with finding and clarifying EINs that have been rejected. Attached are instructions on how to access the RealSearch site.

REALSearch.com is the leading provider of high quality identity verification and risk management tools. RealSearch is a private entity and is not affiliated with any US government agency or State agency, but their data is obtained from numerous U.S. government, state and private resources. RealSearch stands behind their product, but they cannot guarantee that every business with an EIN number is in their database. They have assured us that they are constantly adding new records to their database as they become available to ensure that they continue to have the most up-to date and accurate information.

Each state and sub-state will have one ERO account to share with all EROs for that state. We ask that only the ERO or the ERO designate use the account. While these accounts may be used by multiple users at the same time, we were unable to test the user capacity of a single account. The account will begin with the state abbreviated name followed by the ERO title (For example: The FL1 account name will be "FL1ERO" and is not case sensitive), the password for all accounts will be the password for the volunteer account on this year's IRS Depot computers. Contact your state Technology Specialists (TCS) or send an e-mail to taxaidetech@aarp.org if you do not know the password.

Please note that this account is being shared and you will not be able to change the account password. RealSearch should not be contacted for account issues and/or problems with accessing the account, please contact taxaidetech@aarp.org for resolution; use "**RealSearch**" in the subject field to make sure your e-mail is directed to the correct individual for assistance.