

Date: February 6, 2012
To: ERO
Cc: TCS, SC, NLT, NTC, TC
From: Veronica Coates, National Technology Manager, AARP Foundation Tax-Aide
Subject: ERO Bulletin 2012-07: Outstanding State ACKS

We have been informed that the States are having issues getting data from the IRS MeF system. This issue affects all software vendors, including CCH SFS/TaxWise. CCH SFS/TaxWise is working closely and in conjunction with the IRS and State Agencies to help ensure all State returns get through the IRS to the applicable state(s). They are making progress, but each agency is slightly different. Please do not re-submit these returns as they are already in the systems.

CCH SFS/TaxWise currently has over 50,000 outstanding state acks for the following states waiting to be processed:

Alabama Individual Returns
Arkansas Individual Returns
Colorado Individual Returns
Idaho Individual Returns
Illinois Individual Returns
Indiana Individual Returns
Kansas Individual Returns
Michigan Individual Returns
Missouri Individual Returns
Oklahoma Individual Returns
Wisconsin Individual Returns

All MeF States met with the IRS MeF technicians on Friday (2/3) afternoon, but as of yet have not given a time when these will be cleared up. I will let you know as soon as I have any definitive information on the time.