

Date: February 13, 2012

To: ERO

Cc: TCS, SC, NLT, NTC, TC

From: Veronica Coates, National Technology Manager, AARP Foundation Tax-Aide

Subject: ERO Bulletin 2012-09: Federal Acknowledgement Update

We are aware that there has been a delay in Federal acknowledgements over the last several days. The IRS has informed us that while they have successfully taken in more volume through MeF this year than all year in 2011; and that MeF is working properly they have discovered some issues with processing that had primarily affected returns filed between February 6 and 10, 2012. They believe those issues have been resolved. This was not a CCH SFS/TaxWise issue.

The IRS has shared with us the following update on their Federal processing status.

Returns received Monday through Thursday, February 6, 7, 8, and 9 were processed on Saturday February 11. These returns will post tonight, February 13.

Returns received Friday through Sunday, February 10, 11, and 12 will process tonight and post tomorrow night, February 14.

Once they get through the posting tomorrow they feel they should be current and back on their standard daily processing schedule. The IRS feels confident that the issues have been resolved.

We currently have no additional updates on State acknowledgements, but are in constant contact with the IRS trying to get additional information, status or any specifics that we can share with you. If we get anything we will share it with you as soon as possible.